DEVELOPMENT CONTROL

Priority	Outcome	Action	Milestones	Officer(s)	By When	Progress	Indicator for Improvement
High	Improved quality and accessibility of highways design advice Improved speed of applications processing and responsiveness of service	Review and update current Highway Design Guide	Adopt Manual for Streets when published by DfT in November 2005	Team Leader Transportati on	December 2003 Date revised to March 2005	In progress by Owen Williams	BV109 – Determine applications within 8/13 weeks

PUBLIC CONVENIENCES

Priority	Outcome	Action	Milestones	Officer(s)	By When	Progress	Indicator for Improvement
High Priority – 2003/5	Improved provision of facilities	Refurbishment programme in progress	Tenbury Road, Bromyard and minor works in East Street	HOS Property	To be completed 2004/5	Refurbishment of Tenbury Road and East St scheduled for March/April 2005.	Public perception indicator

PUBLIC RIGHTS OF WAY

Priority	Outcome	Action	Comment	Officer(s)	By when	Progress	Indicator for Improvement
					Revised Dates		Improvement
High	Improved focus of resources	Write policy and strategy for future delivery of the service to include: • Where resources should be focussed • How to meet the requirements of the Disability	Resource Implications - Identify funding to pay for consultancy work, DDA cost implications, promotion of network,	SO/MJ / and others	December 2002 Date revised to December 2004	Final report to go to full cabinet March 2005	BV178 Ease of use of Rights of Way

Appendix 1

Priority	Outcome	Action	Comment	Officer(s)	By when	Progress	Indicator for
					Revised Dates		Improvement
		 Discrimination Act Business plan with targets An enforcement policy and strategy The creation of an Asset Register 	creation of asset register.				
		How to promote PROW					
High	Increase throughput of Diversion Orders	Research, devise and write a fast-track method for determining applications for Diversion Orders	Staff time – possible offset through income generation. Now part of strategy.	RH/MM	1/7/02 – Date revised to November 2004	Procedures are at draft stage.	